

Transport to and from hospital

As a main rule, you are responsible for organising your own transport to and from hospital. In special cases you can get a subsidy for your transport costs or be driven by Region Midtjylland's taxi service.

Lack of access to public transport does not give you the right to transportation and/or a transport subsidy.

Subsidies are not available in the following cases

If you have to visit your GP, the duty doctor, a specialist doctor, a consultant's private practice in hospital or private hospital, it is not certain that you will get help with transport. You must ask your municipality.

If you are referred by your GP for a diagnostic test (blood test or X-ray) and the results will be sent to your GP, this does not count as hospital treatment.

If you have to go for rehabilitation, it is your municipality that decides if you have the right to be transported or have your transport costs paid.

If you are making use of the regulations regarding free choice of hospital or extended free choice of hospital (private hospital), you do not have the right to transportation.

Common main phone number

The transport offices in Holstebro and Aarhus have the same main phone number 70 23 62 48. Once you have dialled the number, there are 5 options:

- Button 1 – if you wish to request transport to hospitals within Region Midtjylland
- Button 2 – if you wish to request transport to hospitals outside of Region Midtjylland
- Button 3 – if your enquiry concerns treatment abroad
- Button 4 – if your enquiry concerns delayed transport or transport which has not turned up
- Button 5 – if you wish to request a travel subsidy.

Opening hours are Monday to Friday:

Holstebro 8.00 am - 2.00 pm (contact point for enquiries 1, 2, 4 and 5)

Aarhus 8.00 am - 3.30 pm (contact point for enquiry 3 – treatment abroad).